

## **What To Do In The Event Of An Accident**

If you are involved in an accident, or your vehicle is stolen contact Wrightsure. Assistance is available on this telephone number from Monday – Friday 9.00am – 5.30pm. Outside of these times, claim forms may be downloaded from our website at [www.wrightsure.com](http://www.wrightsure.com)

The following guidelines will help us to help you with your claim:

### **1. STOP**

If you have an accident with another vehicle, a pedestrian, an animal (livestock), a dog or another person's property – You must STOP at once.

### **2. EXCHANGE ALL DETAILS**

Important information is:

The names and addresses of all those involved, including those of any witnesses.

Insurance Company details including policy numbers wherever possible.

Registration numbers of the vehicles involved in the incident.

### **3. SHOW YOUR CERTIFICATE OF MOTOR INSURANCE**

If someone is injured in the accident, you must show your certificate of motor insurance to anyone who has a good reason for asking to see it.

You must also report the matter to the Police within 24 hours of the incident and also show them your certificate of insurance, M.O.T. (if applicable), driving licence and vehicle registration document

### **4. DO NOT ADMIT BLAME OR OFFER ANY PAYMENT**

Accidents are stressful, but it is essential that you do not admit blame or make any offer of payment. It would make it more difficult for us to manage your claim and may also affect your rights under the terms of your insurance policy.

### **5. RECORD ALL THE FACTS**

Record all the facts of the accident as soon as possible, regardless of how trivial the incident may seem at the time. The minor detail may help prove your case.

A rough sketch of the scene showing positions of the vehicles involved both prior to and after the incident, road signs and width, road markings, skid marks, obstructions, where exactly the accident happened will all be helpful.

Keep a note of the weather and road conditions and visibility.

If you have a camera take photographs of the accident scene, the damage to the other vehicle and its occupants.

### **6. LETTERS AND DOCUMENTS**

All letters and documents you receive in connection with the incident should be sent to us unanswered. If you receive a court summons, this should be faxed to us as soon as received with the original including the envelope posted to us on the same day.

### **7. THEFT**

If either your vehicle or its contents are stolen you should report the matter to the Police as soon as possible noting the crime reference number. It will speed up matters if you have all the vehicle documents to hand.